

# ZEAL MODI

## PHARMACY ASSISTANT - Pharmaceutical Compounding & Inventory Management

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📍 Kitchener, ON

in [LinkedIn](#)

### SKILLS

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- **Pharmacy Operations & Compounding Assistance:** Prescription Processing, Medication Labelling.
- **Pharmacy Software:** Kroll Software, Electronic Medical Records (EMR), Patient Profile Management.
- **Inventory & Regulatory Compliance:** Inventory Control, Stock Rotation (FIFO), Expiry Monitoring.
- **Clinical Knowledge & Safety:** Medical Terminology, WHMIS Compliance, Patient Confidentiality (PHIPA).
- **Healthcare Administration Tools:** Healthcare Documentation, Quality Assurance Procedures & Reporting.

### WORK EXPERIENCE

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#### Pharmacy Assistant Volunteer

January 2026 - Present

*IDA Pharmacy*

*Kitchener, ON*

- Processed and triaged 80+ prescriptions daily using Kroll software, improving workflow efficiency by 20% and reducing patient wait times by 15%.
- Prepared accurate prescription preparation and labelling, maintaining 99.5% dispensing accuracy and ensuring compliance with pharmacy regulations.
- Communicated refill timelines and medication instructions to 50+ patients per shift, enhancing patient satisfaction scores by 18%.
- Received and stocked 200+ medication units weekly, performing expiry checks and reducing stock discrepancies by 25%.
- Maintained strict patient confidentiality and documentation standards, contributing to 100% compliance during internal quality audits.

#### Pharmacy Assistant

June 2022 - July 2023

*Fulcare Lifesciences*

*Ahmedabad, India*

- Coordinated pharmacists in filling and dispensing 100+ prescriptions daily, ensuring 98% documentation accuracy using standardized medical terminology.
- Addressed and processed medication related enquiries for 60+ patients per day, increasing repeat customer engagement by 22%.
- Managed stock insights, inventory procurement, and stock rotation for 200+ SKUs, reducing expired stock losses by 30%.
- Maintained detailed patient medication records, improving audit readiness and achieving 100% compliance with SOP guidelines.
- Collaborated in compounding and packaging activities under supervision, enhancing turnaround time for overall customized medications by 15%.

### PROJECTS

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#### Exploration of Multifaceted Molecular Mechanism of ACE2 in Pathogenesis of Diseases

*Heliyon Journal - DOI: 10.1016/j.heliyon.2023.e15644*

- Analyzed 120+ peer-reviewed studies to evaluate ACE2 molecular pathways, impacting on multi-organ disease progression.
- Identified 5 key therapeutic gaps by examining pharmacological mechanisms, clinical trial & biochemical data related to disease treatment.
- Led manuscript development and coordinated with a 5-member research team to achieve publication in a Q1 indexed journal within 8 months.

### EDUCATION

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#### Post Graduate Diploma in Healthcare Administration & Service Management

*Conestoga College, Kitchener, Ontario, Canada*

August 2023 - December 2024

#### Bachelor of Pharmacy

*L.J. Institute of Pharmacy, Ahmedabad, India*

August 2019 - June 2023

### CERTIFICATIONS

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- Harvard Medical School: The FDA and Prescription Drugs - Drug Development and Approval
- CPR and First Aid Certification
- First Aid for Opioid Poisoning
- Supervisor Health and Safety Awareness
- WHMIS Certification